San Antonio Feral Cat Coalition Community Cat Adoption Program (CCAP)

Introduction

The San Antonio Feral Cat Coalition is an all volunteer, non-profit organization with a working Board of Directors. This means that every Board Member oversees one or more of our programs in a hands on manner.

We currently have a number of programs including TNR classes, a trapper team, trap loans, the community cat adoption program, a crisis fund for sick or injured community cats, a feral food program, and help line volunteers who respond to phone calls from the public for help. We also have board members who oversee social media and our website, which we are currently working to revise.

If you have not already done so, please **go to sanantonioferalcats.org and sign up for our monthly News Letter by entering your email.** This will help you see some of the great work being done and keep you updated on what is taking place. Ideally, all of our fosters should also take the TNR class, which is free and about an hour long. This can be done via in-person classes or online via video.

If you are planning to foster neonatal/bottle baby kittens, we also have a training class video for that as well.

Protocols

It is in the best interest of the community cats, our fosters, and our organization, if we work together as a team and follow the following basic guidelines. There will always be exceptions to the rules and if you need an exception, please email me for approval at <u>leahbelanger2012@gmail.com</u>.

INTAKES: All intakes must have approval from the Program Director (<u>leahbelanger2012@gmail.com</u>) or your Team Leader. If you do not have approval, your fosters may not be considered part of our program and we will not cover veterinary bills, etc.

In General, we intake through the calls we receive on our helpline and from the trapper team. We typically do not intake cats from social media, and there are a number of reasons for this. However, you are welcome to respond to social media requests by referring people to info@sanatonioferalcats.org This will allow our trained helpline volunteers to gather needed information and direct the caller to the organization that is best suited to assist them, which may be ours or may be another organization.

From time to time, you may get requests from people in your neighborhood, friends and family. Generally, if you are able to foster in these situations, your request will be approved, unless you are over capacity or we do not have the financial wherewithal to take on more fosters.

Finally, in general we prefer to limit the number of foster in a home to 10 or under. Again, there are exceptions and approval can be given to go over that number if a) it keeps a litter of kittens together or b) you have sufficient time and space for proper quarantining and care.

QUARANTINE: New intakes should be quarantined away from other fosters and animals in your home for at least 7 to 10 days. Sometimes a sick kitten will not show symptoms until after they have been in your home for a period of time. If a kitten is sick, you should be kept in quarantine until it is well.

VETERINARY CARE: All vet visits must have prior approval from the Program Director (<u>leahbelanger2012@gmail.com</u>) or your Team Leader. We work with a number of veterinary clinics that give us a rescue discount. Once we know what kind of symptoms and care your fosters need we can direct you to the appropriate place. *If it is an emergency you can call me at 517-881-5132 day or night. Leave a message if I do not answer right away.*

Typically, we can vaccinate, chip, deflea, and deworm your fosters in-house, and we hold clinics for this purpose once or twice a month.

Fosters should have had a least one FVRCP vaccination within the past 30 days prior to going in for spay or neuter. Once your foster reaches 2 to 2.5 lbs. you will need to email me or your team leader so we can schedule surgery. At this point we will also need pictures of your fosters so we can start advertising them for adoption.

SOCIAL MEDIA: As a foster/volunteer with our organization, people will have a tendency to think you speak on behalf our organization, whether that is true or not. As a result, what you say and how you say it matters. We rely on good reviews and partnerships with other organizations and veterinary clinics. These relationships help us provide care to the cats and kittens in our program and help us get funding via donations and grants. Please be circumspect in what you post. Obviously, we are not going to be monitoring the social media pages of all of our volunteers, but from time to time we do get called by our partner businesses and organizations due to something someone has posted on social media and this can become quite problematic.

By signing below you acknowledge acceptance of these guidelines and protocols. These protocols may be updated at any time. Updates will be sent to you as they occur.

Name:_____

Date:_____